

OurGP Public Survey 2016

Introduction

This ground-breaking, innovative project is funded by the **Scottish Government**, managed by the (Health and Social Care) **ALLIANCE Scotland** along with an NHS 'co-design' team called **mHabitat**.

OurGP will be exploring how **digital technology** (mobiles/tablet devices; online and offline) could be used to meet peoples needs in order to **improve healthcare experience and management of a wide range of health conditions**, like asthma, heart/circulatory conditions or anxiety.

We are working with people accessing GP services and the staff supporting them, to explore how we might use more **online/digital tools to help improve people's wellbeing in the future**

This survey will take less than **10 minutes to complete**. **Your views are very important to us and will be included, anonymously, in making future decisions.**

Thank you,
OurGP

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Survey questions

1. How old are you:

- 16 - 20 21 - 30 31 - 40 41 - 50 51 - 60 61 - 70 71 - 80 Over 80

2. How do you currently interact with your GP's digital services: websites and apps (tick all that apply):

- Booking appointments
 Ordering e-prescriptions
 Accessing an electronic patient record
 None of the above

Other (please specify)

3. Which of the following do you use? (tick as many boxes as apply):

- Mobile phone (no internet)
 Mobile phone (internet enabled)
 Tablet
 Laptop
 Desktop computer

4. What do you use your primary **personal** device for? (tick as many boxes as apply):

- Phone calls
- Texts
- Emails
- Internet browsing
- Social media (for example Twitter, Whatsapp and Facebook)
- Lifestyle apps (for example, banking, weather, transport)
- Health apps for your own use (for example, self-monitoring health conditions)
- Wellbeing apps (for example, exercise apps)
- None of the above
- Other (please specify)

5. If you have a digital device for **work**, how do you use it? (tick as many boxes as apply):

- Phone calls
- Texts
- Emails
- Internet browsing
- Social media (for example Twitter, Whatsapp and Facebook)
- Lifestyle apps (for example, banking, weather, transport)
- Health and wellbeing apps for your own use (for example, self-monitoring health conditions)
- None of the above
- Other (please specify)

6. How would you describe your feelings towards the use of digital technology (mobile/tablet devices; online and offline) in the NHS and GP services?

- Enthusiastic
- Positive
- Interested but cautious
- Opposed
- Don't have a strong opinion
- Other (please specify)

7. Overall, do you support greater emphasis on use of digital technologies in the NHS?

Yes

No

Could you briefly say why?

8. In your opinion, what are the **top three problems** that need to be addressed in GP services in the future? (excluding appointments, prescriptions and medical records)

1.

2.

3.

Thank you for your time.

If you would like to get involved in the project, please contact: DHCScot@alliance-scotland.org.uk or find out more about this project at <http://dhcscot.alliance-scotland.org.uk>

Twitter: [@DHCScot](https://twitter.com/DHCScot) or #OurGP