

People at the Centre Update 10

Progress Update from the People at the Centre programme

October 8 2020

A conversation with the People of Scotland

Our conversation with the people of Scotland, developed in partnership with HIS - Community Engagement, has progressed significantly as we have now invited each Integration Authority, Health Board and TSI to partner in delivering engagement activity at both local and national levels. A facilitation pack has been shared with each of these to support them to take forward their own engagement activity. The programme continues to form strong, direct links with each organisation through their nominated contact. There has been a wealth of conversation with partners already, exploring how best to integrate their local learning and already planned engagement work in to the programme.

The ALLIANCE has also planned our own series of events as a part of the conversation with the people of Scotland. Event dates:

- Tuesday 20 October 10-11.30am
- Thursday 22 October 10-11.30am
- Tuesday 27 October 10-11.30am
- Thursday 29 October 10-11.30am
- Thursday 29 October 6 - 7.30pm

Citizens' Panel

Healthcare Improvement Scotland - Community Engagement are also progressing an ancillary strand of work with their Citizen's Panel and have designed a series of survey questions which complement those being utilised by "a conversation with the people of Scotland" workstream. The ALLIANCE has contributed to the development of this series of questions and is continuing to liaise with Healthcare Improvement Scotland – Community Engagement on this.



Join the conversation
Individuals, families and carers

#PeopleAtTheCentre

Share your health and wellbeing experience during COVID-19. What matters to you?

Inform and influence the remobilisation of health services.

Event dates:
Tuesday 20 October 10-11.30am
Thursday 22 October 10-11.30am
Tuesday 27 October 10-11.30am
Thursday 29 October 10-11.30am and 6-7.30pm

Logos: Healthcare Improvement Scotland, Community Engagement, ALLIANCE Insight, People at the centre

People Led Policy Panel

The ALLIANCE continue to work in partnership with Inclusion Scotland to seek the views and input of people who need social care support, including disabled people and unpaid carers. We have shared with them the questions developed for the conversation with the people of Scotland, and are currently in the process of having these translated in to an Easy Read format. Dates for delivering partnership engagement activity in this area are currently being identified.

The People at the Centre Reference Group

The ALLIANCE has reached out to our membership to establish the People at the Centre Reference Group, a network of third sector organisations who have a remit within health and social care. Organisations have been invited to share their own pre-existing knowledge and learning with the ALLIANCE, as well as to take forward a new piece of engagement work with their members and stakeholders. So far we have received a good response of interest and information from the Reference Group and these have been used to inform the weekly updates shared with the MRG.



As of this week the ALLIANCE has also shared a facilitation pack and associated resources with the reference group, to support them to undertake their own engagement work.

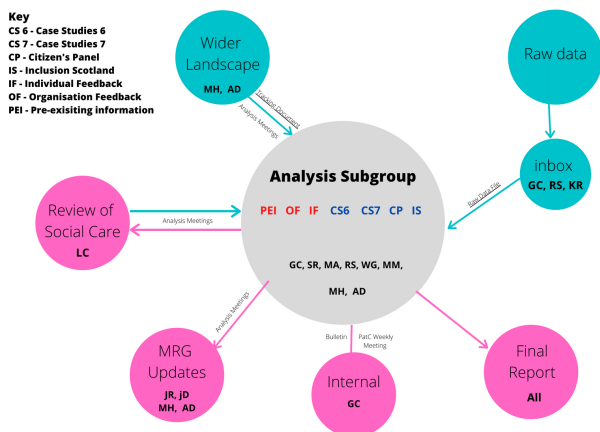
The ALLIANCE has also begun sharing this facilitation pack with a number of organisations with a remit within equality groups and the People at the Centre programme continues to monitor their representation across the different workstreams.

Case Studies

The People at the Centre programme's two strands of case studies, Community Resilience Best Practice and Health Inequality Challenges and Solutions, continue to develop. Both have created briefs to support the development of their case studies and will be shortly reaching out to potential contributors.

Open call

The People at the Centre programme has also issued an open call to individuals, families and carers to directly share their health and wellbeing experience of COVID-19 and what matter to them. This open call went live earlier this week and is being promoted through the ALLIANCE's social media, website and associated networks.



Analysis

Analysis and report writing processes are also currently being designed and embedded within the programme. There is a wealth of information being submitted to the People at the Centre programme in relation to a number of different workstreams, so robust data management and analysis processes have been necessary to establish. In this area we are being supported by Dr Emma Miller, Senior Research Fellow with the University of Strathclyde.

Working together with:

A key principle of this programme continues to be working in partnership. Current partners and key stakeholders are:

- Members of the ALLIANCE
- Third Sector Interfaces
- NHS Territorial Health Boards
- HIS Community Engagement
- HIS
- NHS Education Scotland
- NES Digital Service
- Public Health Scotland
- Integration Authorities
- Link Worker Services
- Inclusion Scotland
- RCGP Scotland
- Care Inspectorate
- SSSC
- Scottish Care
- Trade Unions