

# People at the Centre Update 13

## Progress Update from the People at the Centre programme

**October 29 2020**

### A conversation with the People of Scotland

Our conversation with the people of Scotland, developed in partnership with HIS - Community Engagement, has had an excellent uptake from Integration Authorities and Health Boards with 22 currently taking forward their own local events, sharing details of the ALLIANCE's engagement activities, or submitting lived experience they have previously collected. Outreach continues across Scotland to ensure there is an appropriate geographic spread of experiences reflected in the People at the Centre programme.

The ALLIANCE's own events, delivered in partnership with HIS- Community Engagement are also continuing to be a success, with high rates of attendance and positive feedback:

- 30 people attended the event on the morning of Tuesday 20 October
- 45 people attended the event on the morning of Thursday 22 October
- 55 people attended the event on the morning of Tuesday 27 October
- 92 people are registered to attend the event on the morning of Thursday 29 October
- 66 people are registered to attend the event on the evening of Thursday 29 October

"I thought it was marvellous. So well organised and structured. I was amazed at the diversity of groups/people represented and was glad to be able to say a wee bit about what it's been like for people living with Dementia. It was good to hear so many positives too while being able to share the not so good aspects."

## **Equality and Human Rights**

The representation of different equality groups continues to be central to the People at the Centre programme and the ALLIANCE, in partnership with HIS - Community Engagement, has undertaken a breadth of outreach work to promote the inclusion of these groups. We have currently reached out to over 50 organisations with a remit in these areas and have been working with those with available capacity. As well as those who are taking forward their own activities and sharing details of the Open Call and Event series the ALLIANCE is delivering bespoke events with Interfaith Scotland, Inclusion Scotland's People Led Policy Panel and Disability Equality Scotland. Our outreach will continue to ensure that we are hearing from a diverse range of people and communities/population groups

## **The People at the Centre Reference Group**

The ALLIANCE's outreach to our membership, inviting them to share their pre-existing knowledge and learning, as well as to take forward a new piece of engagement work with their members and stakeholders continues to have a positive response. We have already received over 30 submissions of information to the programme and continue to have work shared with us. To support our members to engage we have made contact individually with each of our organisational members.

## **Case Studies - Community Resilience**

We have invited a number of organisations to contribute to our case study series on Community Resilience Best Practice and have begun to receive responses through. An invitation to contribute to this workstream has been circulated directly to:

- Integration Authorities
- A selection of the ALLIANCE's Self Management Funded Projects
- A selection of the ALLIANCE's Self Management Network members
- Scottish Communities for Health and Wellbeing
- A range of other community groups and organisations
- ALLIANCE members

## Case Studies - Health Inequality Challenges and Solutions

The People at the Centre programme has now contacted and invited the Links Worker Services across Scotland, GPs at the Deep End and RCGP to contribute to our case study series on Health Inequality Challenges and Solutions and responses are starting to be received.

### Open call

The People at the Centre programme's open call to individuals, families and carers to directly share their health and wellbeing experience of COVID-19 and what matters to them has been shared widely by our members and partners in the programme. The Open Call has currently received over 100 responses and will remain open until Wednesday 4 November.



### Citizens' Panel

Healthcare Improvement Scotland - Community Engagement are also progressing work with their Citizen's Panel to capture the lived experience of the COVID-19 pandemic and complement the findings of the People at the Centre programme. Contact between the ALLIANCE and HIS - Community Engagement continues on a regular basis to inform the direction and development of the programme.

### Working together with:

A key principle of this programme continues to be working in partnership. Current partners and key stakeholders are:

- Members of the ALLIANCE
- Third Sector Interfaces
- NHS Territorial Health Boards
- HIS Community Engagement
- HIS
- NHS Education Scotland
- NES Digital Service
- Public Health Scotland
- Integration Authorities
- Link Worker Services
- Inclusion Scotland
- RCGP Scotland
- Care Inspectorate
- SSSC
- Scottish Care
- Trade Unions