

REGISTERED COMPANY NUMBER: SC 307731 (Scotland)
REGISTERED CHARITY NUMBER: SC037475

**Report of the Trustees and
Financial Statements for the Year Ended 30 June 2017
for**

**The Health and Social Care Alliance
Scotland**

Campbell Dallas
Statutory Auditors
Titanium 1
King's Inch Place
Renfrew
PA4 8WF

**The Health and Social Care Alliance
Scotland**

**Contents of the Financial Statements
for the Year Ended 30 June 2017**

	Page
Report of the Trustees	1 to 18
Report of the Independent Auditors	19 to 21
Statement of Financial Activities	22
Balance Sheet	23 to 24
Cash Flow Statement	25
Notes to the Cash Flow Statement	26
Notes to the Financial Statements	27 to 44
Detailed Statement of Financial Activities	45 to 47

**The Health and Social Care Alliance
Scotland**

**Report of the Trustees
for the Year Ended 30 June 2017**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 June 2017. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Health and Social Care Alliance Scotland's vision is for a Scotland where people of all ages who are disabled or living with long term conditions, and unpaid carers, have a strong voice and enjoy their right to live well, as equal and active citizens, free from discrimination, with support and services that put them at the centre.

The ALLIANCE is the national third sector health and social care intermediary; with over 2,000 members, it ensures the voice of people who are disabled or living with long term conditions and their unpaid carers, and the expertise of the third sector, are influential in shaping policy and practice. Members include large, national support providers as well as small, local volunteer-led groups. Many NHS Boards, Health and Social Care Partnerships, Third Sector Interfaces and Access Panels have joined the ALLIANCE.

The ALLIANCE is a strategic partner of the Scottish Government and recently agreed a refreshed Strategic Partnership Agreement. The ALLIANCE also has close working relationships, several of which are underpinned by MOUs (Memorandum of Understanding), with many national NHS Boards, academic institutions and key organisations spanning health, social care, housing and digital technology. The organisation has continued to develop its activities at a European level and through the Health and Social Care Academy has engaged with several international partners. The ALLIANCE is represented on a range of key groups, including the Scottish Government Transformational Change Programme Board.

OBJECTIVES AND ACTIVITIES

Significant activities

Core Activities

Self Management Fund

The Self Management Fund is available as grants to voluntary organisations and community groups throughout Scotland. Key outcomes include:

- Overall the fund has supported 38 projects; 23 in Phase 1 with an additional 15 projects in phase 2.
- The 'Transforming the Impact' report, which was published in 2016, captures the learning from 2013-2016 including 12 case studies and has been circulated to all funded projects and MSPs.
- Self Management Week took place from 3-7 October 2016 and continues to champion best practice across sectors. Various events were held across the country with an awards ceremony being held at the Scottish Parliament.
- Self Management Week 2017 will again take place from 2-6 October.
- The grant of £2m received in 2016/2017, and the commitment to additional funding for the same level for 2017/2018, was accounted for as income in the 2015/2016 statutory accounts, and included in this year's accounts as funds brought forward.
- As part of our strategic partnership agreement the self management grant will be received in 2018/2019 and 2019/2020. To date £2.6m has been paid to grantees with another £2.68m to be paid by October 2018.

Policy and Campaigns

The ALLIANCE's policy and campaigns work is fundamental to the organisation's purpose of providing a strong voice to ensure the interests and rights of disabled people, people with long term conditions and unpaid carers, are addressed. The ALLIANCE has continued to build strategic relationships with decision makers, key partners and members. The strength of its influence is evidenced in the extent to which its agenda is at the heart of health and social care policy, as well as the central role of the organisation at strategic level.

Key policy areas during 2016-2017 were as follows:

Manifesto - General Election 2017 - 2 million Expert Voices

- Circulated to key contacts, members and UK Parliament election candidates in advance of June 2017 election.
- Included key asks on topics related to the creation of a healthier and fairer Scotland, human rights, Brexit and the workforce and amplifying the voice of lived experience in health and social care.

Human Rights

- Highlighted role of human rights based approach amongst ALLIANCE member organisations at NHS Health Scotland board.
- Met with human rights leads for NHS Greater Glasgow and Clyde to discuss the role of human rights based approaches and the Scottish National Action Plan for Human Rights (SNAP).
- Comprehensive revision and update of 'Being Human: A human rights based approach to health and social care in Scotland'.
- Substantial input into the new human rights based National Health and Social Care Standards.

OBJECTIVES AND ACTIVITIES

Significant activities

- Key partner with NHS Health Scotland and Strathclyde University to develop an Action Research project on the Right to Health of people with experience of homelessness and members of the asylum seeking and refugee community.

Mental Health

- Submitted ALLIANCE members' views of 10-year vision for mental health and attended a roundtable event with ALLIANCE members, partners and Scottish Government officials to discuss the 10 year vision.
- Invited to join Scottish Government Mental Health Strategy Bi-annual Forum.

Parliamentary Engagement

- Met with Cabinet Secretary for Health and Sport to discuss human rights and the work of SNAP Health and Social Care Action Group.
- Attended roundtable hosted by Jeane Freeman MSP, Minister for Social Security, on the relationship between social security and human rights.
- ALLIANCE gave evidence at two evidence sessions on mental health and integration at the Health and Sport Committee, and facilitated an informal engagement event on NHS Governance between Committee members and people with long term conditions, disabled people and unpaid carers.
- Met with Alison Thewliss MSP to discuss human rights and Brexit.
- Parliamentary questions posed on integration joint boards, public health strategy and mental health strategy.
- Hosted National Clinical Strategy engagement event with senior Scottish Government officials and member involvement, followed by a paper encouraging third sector involvement in implementation of the strategy.
- Dementia Carer Voices (DCV) continues to promote Charter of Rights for People with dementia. To this end, in partnership with James Kelly MSP and Motion, the subject and the work of DCV was tabled in Parliament and debated in the last week before Parliamentary recess.
- Anas Sarwar, health spokesperson, attended the reception after the debate and Jackie Baillie MSP commended the work of the ALLIANCE on Rights of the Carer Voice.

Social Security

- Organised member and partner round table event with Jeane Freeman MSP, Minister for Social Security, to discuss devolution of social security powers.
- Submitted detailed consultation response to Scottish Government on proposed social security Bill and Charter.
- Carried out national consultation on a new social security assessment process with seldom heard people, including 238 survey respondents and 97 people participating in 14 focus groups. The subsequent report was very well received and the ALLIANCE continues to engage with key influencers and decision-makers on social security.
- Chief Executive invited to join the Disability and Carers Benefits Export Advisory Group.

OBJECTIVES AND ACTIVITIES

Significant activities

Health and Social Care Academy

- In partnership with a range of educational providers, facilitated a National Think Tank to enable future leaders to influence current leaders in health and social care design and delivery, using the information gathered at regional events, and discuss how transformational change can be taken forward.
- Co-hosted a round table for the third sector to feed into the Scottish Government Review of Targets and Indicators, led by Sir Harry Burns. The session has re-focussed the approach to a life course and system approach which is coproduced with recipients of care and front line workers.
- Co-producing a suicide prevention strategy in partnership with Samaritans Scotland, NHS Education for Scotland (NES) and Scottish Government.
- Produced 2 insight papers on Participatory Budgeting and Citizens Basic Income highlighting different ways of working; these were launched at the ALLIANCE annual conference.
- Launched the third Creative Competition which encourages people to use the arts to share ideas about changing health and social care.

Events, Communication and Media

- Over 350 of our members and partners joined the ALLIANCE at our 2017 annual conference and AGM, Change: The Health and Social Care Integration event which was held on 30 May 2017. The event focussed on putting people firmly at the centre of decision making and covered broad areas that affect people's lives. The #17change event was in the top 10 trends in the UK.
- 'Declaration' the health and human rights festival returned for a second year, with an event that aimed to build on the First Minister's commitment to 'do even more even better on incorporating human rights in Scotland'.
- In association with Social Enterprise in Scotland, the ALLIANCE hosted the Health and Social Care Zone at the 2017 Social Enterprise Exchange Marketplace. Health and Social Care are key emerging areas of focus for Social Enterprise in Scotland. The Zone provided an opportunity to come together, discuss and engage in creative ways around a range of issues relevant to social enterprise and health and social care.
- Some of the key media activity for the ALLIANCE includes regular articles as part of the Friends of the Scotsman, a BBC piece on the National Links Workers programme, Dementia Carer Voices interview on Good Morning Scotland and the Kaye Adams show, interviews with the Sunday Herald, Falkirk Herald and the Scotsman discussing health and social care integration and letters published in the Sunday Times.
- As at June 2017, the ALLIANCE has over 2,000 followers on twitter and nearly 1,400 likes on Facebook.

ALLIANCE Hub

Meeting room hire rates and hot-desks remain at very low cost, providing an invaluable resource to our members, particularly smaller voluntary organisations with little or no resource.

OBJECTIVES AND ACTIVITIES

Significant activities Organisational

Funding

The Strategic Partnership Agreement, signed on 3 October 2017, has resulted in the consolidation of current revenue for a number of work streams into a new consolidated financial arrangement based on a three-year outcome agreement funded until 2020.

The agreement recognises the ALLIANCE is an independent membership charity that retains the right to set its own priorities in response to its members and acknowledges the role of the ALLIANCE as 'critical friend' of the Scottish Government.

Membership

The ALLIANCE brings together over 2,000 members.

2017 saw the reintroduction of our Members Networking events. The first event was held in February providing members with the opportunity to learn more about the different projects within the ALLIANCE and how they could engage with these.

The second event held in May discussed volunteering in practical terms with participants being given the opportunity to share best practice through group discussions. Guest speakers were from Diabetes UK and Volunteer Scotland.

Both events were very well attended. Future topics include Data Protection, Funding, "how to develop an effective social media strategy in 90 minutes" and "presentation skills".

Staffing

Staff numbers have remained at 56 at 30 June 2017.

Volunteers

Our volunteers include our Board of Directors, Involvement Network and volunteer support workers.

The ALLIANCE achieved the Volunteer Friendly Award in September 2015 and continues to develop good practice.

The ALLIANCE would like to thank all of its volunteers for the generous donation of their time and effort, which is much appreciated.

OBJECTIVES AND ACTIVITIES

ONGOING PROJECTS FOR 2016-2017

The undernoted provide information on the key outcomes of ongoing ALLIANCE programmes. Further information on each programme can be found on the website.

Advocacy

4 pilot areas supported over 1,100 people through Employment Support Allowance (ESA) and Personal Independence Payment (PIP) social security assessments since June 2015. The findings of the pilot were:

- Independent Advocacy can support people to prepare better for Work Capability Assessments and Personal Independence Payment assessments, speak for themselves and receive a fair outcome.
- Independent Advocacy helps tackle poverty, and mitigates the health impacts of welfare reform, by supporting people to access the benefits to which they are entitled.
- Independent Advocacy support cannot be designed out of the process where disability benefit assessments are carried out on a face to face basis.

ALISS (A Local Information System for Scotland)

- The accuracy of resources is now being measured to assist in evidence-based decision making.
- Working in partnership with NHS 24 to develop a new national service accessible via NHS Inform.
- Developed and coproduced a proof of concept text message service focusing on people accessing foodbanks.
- Participating in development of the new national anticipatory care plans.
- Redesigning the data structure and front end of ALISS.org to improve findability of information and relevance of search results.
- Developing a new community engagement plan to ensure that people living, and/or caring for a person with a long-term condition continue to share what helps them to live well.

Care Opinion

The ALLIANCE in partnership with Patient Opinion successfully completed a two-year pilot project which resulted in a legacy and learning report to Scottish Government.

Crohn's and Colitis UK (CCUK) Health Policy and Public Affairs Paternship Post

- Development support being provided to Scottish IBD (Inflammatory Bowel Disease) Nurse Group including meeting support, policy development and publications.
- First meeting of the Cross-party Group on Inflammatory Bowel Disease took place on 22 February 2017. Topics for future meetings include service redesign, innovation and technology, paediatrics, self management and the psychological impact of IBD.
- Leading on a piece of work for CCUK around self management for people with IBD in order to produce a position statement. This dovetails with work on 'Guided Self management' under the modern Outpatient programme.
- Creating a Public Affairs plan for Scotland covering a framework for meetings with the Scottish Government's clinical Priorities Unit about implementation of the IBD Blueprint for IBD and targeted meetings with MSPs.

OBJECTIVES AND ACTIVITIES

Chief Nursing Officer Directorate (CNOD) Specialist Nursing

The ALLIANCE received funding from the Scottish Government to produce a report on Specialist Nursing considering the views of those who use or may use nursing services. The report was published in May 2016. Although the report is complete, this work is relevant to a range of ALLIANCE programmes and there remains activity around engaging with the nursing profession across programmes, not least of all Dementia Carer Voices, which continues to have ongoing engagement with the profession and regular discussion with the CNOD about capturing learning from the voice of nurses.

Co-Production

- Presented at Northern Ireland Patient and Client Council annual conference on 'Co-production- the Scottish Experience' on 29 March 2017.
- Continue to support the National Falls Programme to co-produce a pathway with Scottish Ambulance Services. Event planned for 2017.
- Presented 'Next Steps for Co-production in Health and Social Care - Consolidation and Growth' at the Holyrood Magazine event on 31 May 2017.
- Exploring with Scotland Excel broader stakeholder involvement in designing practical tools and templates for use by local partnerships in developing their strategic commission plans for adult supported living and care at home services.
- Undertaking the development of a "Co-production Hub" with Healthcare Improvement Scotland's ihub and the Scottish Government Ingage Team.

Dementia Carer Voices

- Continued delivery of outreach talks to over 85,000 people.
- Over 14,000 pledges received and continue to partner NHS National Services Scotland (NHS NSS) on analysis of these.
- Official partners in What Matters to You 2017 Steering Group.
- In partnership with NHS NSS, published analysis of 6,000 pledges received from health and social care professionals and students. This was launched at Parliamentary event in June.
- Carnegie proposal in partnership with Glasgow University and Robert Gordon University academics for in-depth analysis of pledges was not successful but Professor Johnson exploring alternatives.
- Work in progress; partnerships working with NHS Lanarkshire, NHS Dumfries and Galloway, NHS Western Isles, NHS Greater Glasgow and Clyde and NHS 24 as part of CNO Scotland partnership work.
- Meetings planned with the new Scottish Public Services Ombudsman (SPSO) about embedding rights activity in SPSO work.

OBJECTIVES AND ACTIVITIES

Digital Health and Care (DHC) Team

- Launching and successfully managing the ground-breaking Our GP project - one of the largest co-design projects undertaken in Scotland. Three innovative future GP digital services (a Personal Profile, Digital Photo Triage and an Advice/Information tool) were developed through workshops, roadshow events and an online iteration phase, involving over 1,000 citizens and professionals as partners.
- Advising and supporting third sector DHC innovation such as the Revive MS project which aims to extend access to specialist Multiple Sclerosis support via video-conferencing.
- Collaborating with partners on engagement activity, e.g. with the Scottish Government for the annual DHC conference and their new DHC Strategy.

Employability Project - My Skills, My Strengths, My Right to Work

- My Condition, My Terms, My Life (MCMTML) campaign was launched in April 2017 showcasing case studies
- Partnership with Scottish Union of Supported Employers (SUSE) to deliver seminars to raise awareness around employability and highlight partnership working.

European Patients' Academy (EUPATI)/Patient Involvement

- Eupati UK Legacy film produced and released.
- Third cycle of training course underway.
- Continue to engage with Scottish Government Europe team.
- Completed engagement exercise on European Social Pillar and subsequent publication of report in partnership with the European Economic and Social Committee, Scottish Government and European Commission.
- Ongoing activity representing voice of Civil Society and Third Sector in Europe, UK and Scottish discussions on Brexit. Regular liaison with relevant Ministerial teams in Edinburgh, Brussels and UK representation in Brussels.
- Eupati toolbox learning event to be held in the ALLIANCE in November.

OBJECTIVES AND ACTIVITIES

Getting It Right for Every Child (GIRFEC)

- 8 getting to know GIRFEC seminars held; 116 attendees.
- Spoke at conference on the Government's emerging framework for disabled children.
- Interviewed 30 disabled young people and their families to better understand the challenges faced at the point of transition.
- Launch of Experiences of Transitions to Adult Years and Adult Services report held on 24 May 2017; introductory address given by Minister for Childcare and Early Years.
- Intensive engagement on Named Person information sharing, with 5 engagement sessions for parents and third sector staff.

Heart Failure and Palliative Care

- Supporting the development of the Heart Failure and Palliative Care education programme in collaboration with NHS Greater Glasgow and Clyde (NHS GGC). The ALLIANCE administer the funds on behalf of NHS GGC.

House of Care Programme

- Publication and dissemination of Learning Report that captures stories from people living with long term conditions and staff from across Scotland.
- Delivered workshops at national events including launch of primary care cluster model event for IJB and cluster quality leads; and Healthcare Improvement Scotland's person centred care collaborative network.
- Co-presented with Scottish Government to Grampian Self Management Network in support of plans to develop a House of Care approach across Grampian Integration Joint Boards (IJB).
- Presented to Epilepsy Consortium Scotland (ECS) Board meeting. ECS sub group now set up to consider implications of a care and support planning approach for people living with epilepsy.
- BHF Scotland commitment to investing a further £195,000 into the programme.