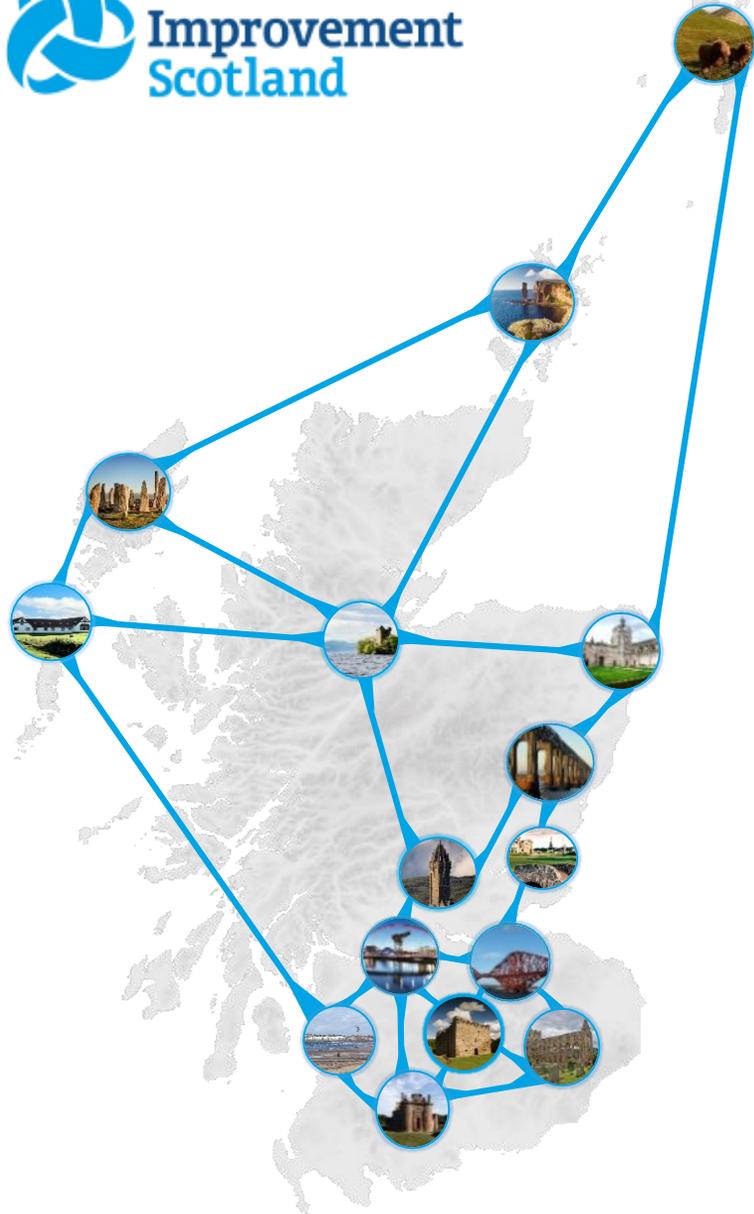


# General Standards for Neurological Care and Support Consultation – Engaging People



On 20 September, we published our draft standards for neurological care and support and launched a 12 week public consultation. During this time, the project team have engaged with and listened to feedback from the neurology community across Scotland. Here are a number of examples of some of the groups and people who have participated in this process.



-  { Strathclyde Myasthenia Gravis Group
-  { Parkinson's Disease Service Users
-  { ME & Fibromyalgia Group
-  { Huntington's Association Group
-  { SANS Meeting, Epilepsy Connections
-  { Sue Ryder Dee View Court
-  { NHS GG&C Medic Education Meeting
-  { Headway Highland
-  { MS Support Group
-  { NHS Lothian Community Navigators
-  { Session with Patient Focus Group
-  { Parkinson's Disease Discussion Group
-  { NHS Tayside Brain Rehab & Stroke Liaison Service
-  { Benbecula Hospital Session
-  { Neuro Hebrides AGM

## Our engagement story ...

Meaningful and inclusive engagement is a fundamental part of developing our standards. We provide opportunities for people to input their feedback and for them to voice their views. We ensure that our work reflects their experiences and needs.

The project team have attended a variety of forums, listening to staff from across health, social care and the third sector through meetings, conferences and education events. We have organised a range of sessions including focus groups, in locations where people living with neurological conditions typically meet. We have been invited to the homes of people, their families and carers to hear about their experiences. Throughout the consultation period we have taken a flexible and responsive approach to meet people at times and locations suitable for them.

The Scottish Health Council have been gathering views from people across all 14 health board areas in Scotland, engaging with local groups to understand their experiences of neurological care and support.

The engagement we have experienced throughout this consultation has been overwhelming and the comments invaluable. The project team would like to take the opportunity to thank everyone who has responded and provided feedback during this time through engagement sessions as well as via our online survey.

We are now exploring this feedback, with a view to final publication of the standards in Spring 2019.

In the meantime, please look out for our forthcoming engagement diary and vNews, which will provide you with the highlights from each of our engagement sessions.

## Project Team



Donna O'Rourke –  
Programme Manager



Wendy McDougall –  
Project Officer



Stu Waugh –  
Administrative Officer

For further information please email – [hcis.standardsandindicators@nhs.net](mailto:hcis.standardsandindicators@nhs.net)