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Dear Dr Tweed

Thank you for your correspondence of 11 March 2022 to the Cabinet Secretary for Health and Sport, Humza Yousaf MSP, and 15 March 2022 to the Minister for Public Health, Women's Health and Sport, Ms Maree Todd, regarding the National Care Service (NCS). I am responding to you as I work in the National Care Service Division within Scottish Government.

The Scottish Government recognises that there are longstanding problems in social care, which have been brought to the fore during the Pandemic. We are therefore committed to the establishment of a NCS by the end of the current Parliamentary term, in line with the recommendations of the Independent Review of Adult Social Care. We pledged to bring forward the legislation to enable its creation by the end of June 2022, and that work is continuing on schedule.

We are committed to ensuring that the design and delivery of the NCS has human rights embedded throughout. We will continue to engage with people with lived experience of the service, whether they are people accessing care and support, their families, care workers or providers – to improve future services and make things better for everyone.

We will not rush this process, and please be assured that throughout, we will build and co-design the detail through our continued engagement with people with experience of using these services, to develop the final scope of an NCS for everyone.

In doing so, we will draw on the experience of the ALLIANCE, and other stakeholders whose knowledge and expertise will provide valuable input as this work develops. Thank you for taking the time to let us have the opinions and live interviews and for this and your other contributions to this process.



I hope you find my response helpful.

Yours sincerely



Ian Jackson

MHSC: National Care Service Design and Implementation

