**The Power of Us: Speaker biographies**

**Dr Sharon Anderson, Research Coordinator Family Medicine, Faculty of Medicine and Dentistry, University of Alberta**

Sharon has a Master of Education in Community Rehabilitation and Disability Studies from the University of Calgary, a Master of Science in Public Health and PhD in Family Gerontology in the Department of Human Ecology from the University of Alberta. She has worked with Dr. Jasneet Parmar in the Caregiver-Centered Care Health Workforce Education Program of Applied Research & Innovation in Health Services Delivery in Family Caregiving in the Department of Family Medicine, University of Alberta since 2018.

**Mandy Andrew, Strategic Improvement Coach, National House Project - Coventry**

**IMPACT (Improving Adult Care Together) Sheffield University**

Mandy is a registered nurse and expert facilitator specialising in change management and organisational development, with extensive experience leading change and transformational programmes in both local and complex national organisations at home and abroad. Her experience includes collaborative cross sector partnerships across health, social care, public, private and voluntary sectors and involving people and communities at the centre to support transformation through innovation, creatively and assets-based approaches.  She previously worked with the ALLIANCE and has supported IFIC Scotland from its early days.

**Alison Bunce CEO, Compassionate Inverclyde**

Alison is a Queen’s nurse who has combined her MSc in Palliative Care and an MBA with her community nursing experiences as **founder, leader and guiding force of** Compassionate Inverclyde, an award winning community led initiative. Alison inspires and coordinates an extraordinary set of community activities that revolve around ‘ordinary people helping ordinary people in ordinary ways’ when confronted with crisis, illness, suffering and other difficulties. The underlying ethos is one of active kindness and collective compassion that encourages everyone involved to think, and act, as each other’s good neighbours. It is a positive, pragmatic way of inspiring and mobilising people’s energy, better nature and willingness to help.

**Áine Carroll, Professor of Integrated care and Improvement, University College Dublin.**

Prior to this role, Aine was National Director of the Clinical Strategy and Programmes Division in the Health Services Executive, a division encompassing the National Clinical Programmes, Integrated Care Programmes and The Office of the Nursing & Midwifery Services. During her tenure, Professor Carroll established the Integrated Care Programmes for older persons, chronic disease, children and patient flow to promote coordinated care and teamwork across services and specialties, ensuring that care is provided effectively and seamlessly to patients as they move through the system. Áine is acknowledged Internationally for her expertise in large-scale change and implementation. An experienced Improvement advisor, she has provided advice, guidance and training on quality improvement and change to leaders of healthcare systems across the world. She is passionate about Person Centred Coordinated Care, complexity and Implementation Science. She is Chair of the International Foundation for Integrated Care (IFIC) and co-Director of IFIC Ireland.

**Sophie Coles, Principal Consultant, Mutual Ventures**

With a 20-year background in public services and a more recent move into consultancy, Sophie has deep experience of designing and implementing strategic transformations across UK local authorities and Health & Social Care Partnerships. Her primary area of professional expertise is in Adult Health & Social Care. Sophie believes that whole system solutions, like optimising capacity and flow and embedding prevention and early intervention are imperative to achieving better outcomes for people. With a focus on integrity and creativity, her mission is to empower public sector organisations to navigate challenges effectively and enact meaningful change.

**Dr Ron Culley, CEO, QUARRIERS**

Ron is Chief Executive of Quarriers, one of Scotland's leading health and social care charities, providing care and support across Scotland in a huge variety of service areas. Prior to his role at Quarriers, Ron was the Chief Officer of the Health and Social Care Partnership in the Western Isles. He spent five years on the islands, supporting better integrated service delivery and partnership working. Ron also has a first-class honours degree and PhD in Politics and previously spent 10 years at the Convention of Scottish Local Authorities where he was chief officer health and social care.

**Linda Currie, Associate AHP Director, NHS Highland**

Linda co-led the *Living Well* prevention programme with the Associate Director for Public health. This programme has embedded prevention into strategic planning and integrated service delivery in Argyll & Bute HSCP. Her professional leadership is also focused on aligning workforce, data, and quality metrics to enable proactive, person-centred care across Argyll & Bute communities. She chairs national networks for AHP staffing and Long Covid peer education, contributing to the development of prevention and rehabilitation pathways across Scotland. She is currently on a part-time secondment to Healthcare Improvement Scotland as the National Clinical Lead AHP in the Excellence in Care programme.

 **2024. Registered**

**Catherine Donnelly, Director of the Health Services and Policy Research Institute and Associate Professor, School of Rehabilitation Therapy, Queen's University, Kingston, Ontario, Canada.**

Catherine’s research is focused on team-based primary care with an emphasis on understanding how interprofessional primary care teams can support older adults to live in their neighbourhoods and communities. A key focus is working with Oasis Supportive Living (Oasis) - a program designed by older adults to support ageing in community. [www.oasisagingwell.com](https://link.edgepilot.com/s/90df4673/KVEmBDTXRkaZe7ROmY30FQ?u=http://www.oasisagingwell.com/)

**Tim Eltringham, Chief Officer, South Ayrshire HSCP**

Tim qualified as a social worker in the late 1980s and initially worked in a number of positions in children’s services, criminal justice and adult services. In the early 2000s he was the Local Health Care Cooperative General Manager for East Renfrewshire. In 2005 he took on the role of Head of Health and Community Care in East Renfrewshire. As Director of Health and Social Care and Chief Officer to the South Ayrshire IJB since June 2014 he has overseen delivery of integrated community services across adult, children’s and justice services.

**Professor Stephen Gibb, Chair of Organisation and Human Resource Development**

**School of Business and Creative Industries, University of the West of Scotland.**

An inspiring teacher and free roving researcher/writer on HR&OD, Stephen also consults and advises in organisations and campaigns on the global challenges of fairer, wealthier, dynamic economies and thriving societies. He is the director of the UWS Social Innovation, Leadership & Management (SIL&M) research group, aiming to address global challenges through supporting social innovation of and by leader and management development. Stephen recently published a [literature review](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fscot.us21.list-manage.com%2Ftrack%2Fclick%3Fu%3D95c3275c8523daa1b70f2b40f%26id%3D6c3e80451c%26e%3D61cd6b9af6&data=05%7C02%7Canne.hendry%40lanarkshire.scot.nhs.uk%7C60f5fc759d7847c141b608ddcdba34ae%7C10efe0bda0304bca809cb5e6745e499a%7C0%7C0%7C638892922124423132%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=jywxm9UhlLuHa8Tn7yawvs5zCj8yx%2BI%2BrxW7dbjFUmE%3D&reserved=0) and [convention report](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fscot.us21.list-manage.com%2Ftrack%2Fclick%3Fu%3D95c3275c8523daa1b70f2b40f%26id%3D1133a01ba1%26e%3D61cd6b9af6&data=05%7C02%7Canne.hendry%40lanarkshire.scot.nhs.uk%7C60f5fc759d7847c141b608ddcdba34ae%7C10efe0bda0304bca809cb5e6745e499a%7C0%7C0%7C638892922124438078%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=EDsIKbUoADUmDNBq7IySKbha9FFtvevJJyAIsuP%2F1Bs%3D&reserved=0)  on cultures and leadership for integration. This work was supported by a grant from the Scottish Government adult social care workforce team and has informed a new [CPD module](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fscot.us21.list-manage.com%2Ftrack%2Fclick%3Fu%3D95c3275c8523daa1b70f2b40f%26id%3D4c33f0457e%26e%3D61cd6b9af6&data=05%7C02%7Canne.hendry%40lanarkshire.scot.nhs.uk%7C60f5fc759d7847c141b608ddcdba34ae%7C10efe0bda0304bca809cb5e6745e499a%7C0%7C0%7C638892922124454483%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=DFG8zETp%2FPLUJ3eIVG9opx8JtDghWzgdzbvLIjoO8p8%3D&reserved=0).

**Dr Neil Gibson, Adult Social Work Policy and Practice Lead, Social Work Scotland**

Neil is a qualified social worker with a background in adult social work services, substance use services, and adult support and protection. He worked as an academic for 14 years and completed his PhD on the therapeutic use of photography in social work with groups, and a number of research papers centred on resilience and empowerment. In his current role as Social Work Scotland’s Adult Social Work Policy and Practice Lead, Neil asserts the voice of social work managers and leaders.

**Philiz Goh**

Philiz is an Advanced Practice Nurse Educator and a certified oncology registered nurse. For years, she has been an advocate for integrated patient care, and since her traumatic brain injury in 2015, she has been an advocate for accessible spaces. You can learn more about her at her LinkedIn profile here: www.linkedin.com/in/philizgoh. Philiz is on the organizing committee of the North American Conference on Integrated Care by the International Foundation for Integrated Care.

**Marlene Harkis, service delivery consultant,** **Digital Health and Care Innovation Centre and Moray Rural Centre for Excellence**

Marlene has worked in social care as senior manager in Glasgow and Ayrshire with a focus on adult service and transforming older peoples services. This included Occupational therapy services, homecare and residential Care and she chaired the Older People ADSW group. In 2013 she moved to the Scottish Centre for Telehealth & Telecare to manage a major EU Project. Marlene is a strong advocate of choice and empowerment for vulnerable citizens and is currently the chairperson of East Renfrewshire’s Self-directed support Forum.

**Anne Hendry, Honorary Professor UWS and Director IFIC Scotland**

Anne is a geriatrician who held national clinical lead roles in Scotland for policy and improvement programmes on Long Term Conditions; Healthcare Quality; Reshaping Care for Older People; and Integrated health and social care. Through IFICs Academy and Solutions teams she supports integrated care education and system coaching across the globe. She was Honorary Secretary, British Geriatrics Society 2021 – 2023, is Chair of Kilbryde Hospice and a Trustee director of Compassionate Inverclyde

**Connie Hendry, Chartered FCIPD, Scottish Government, National Care Service, Future Workforce Policy Lead**

Connie qualified as a People Professional in the Luxury Brand Manufacturing Sector and has worked for over 20 years in the public sector in both UK and international context. Roles include setting up and running a number of teams, units and projects specialising in learning and organisational development, human resource management, workforce planning and development and employee engagement and employee voice. In 2020, Connie took up a senior policy role within Scottish Government and was involved in the population health programme to identify and protect those at highest risk of severe illness from Covid 19. Connie joined the National Care Service Unit in August 2022.

**Helen Howson, Director of the Bevan Commission, Wales**

Helen played a lead role in establishing this independent think tank in Wales, along with the Bevan Commission Academy, which aims to help translate the Commissions’ findings into practice, and Bevan Innovators and Bevan Innovation Hub programmes. Previously a Public Health Consultant with Public Health Wales, she also held senior positions within Welsh Government Health Policy and Strategy, including heading up the Primary and Community Health Strategy Unit. Before joining the Welsh Government Helen worked as a Senior Consultant with the Health Promotion Authority for Wales, leading national interventions and undertaking considerable international work on health-related policy. Helen was also a part of the internationally renowned five-year CHD intervention programme, Heartbeat Wales leading innovative approaches to reduce heart disease in Wales.

**Christine Jack, Policy Manager, Health and Social Care Scotland**

**Johanna Johnston, Senior Officer North Lanarkshire Adult Protection Committee**

Johanna is a qualified social worker with a Postgraduate Certificate in Applied Professional Studies – Adult Services, Support and Protection from the University of Stirling. She has extensive experience of working with adults as a social worker and senior practitioner in community care and public protection.

**Fiona Kane, Scottish Care Independent Sector Lead (Dumfries and Galloway)**

Fiona is passionate about ensuring that commissioning and delivery of social care support is shaped and influenced by those who deliver and experience those services. In her current role in the Partners for Integration Team, Fiona works closely with statutory, voluntary and independent care providers and partners ensuring sector involvement in supporting the integration of services and collaborative working. Prior to joining Scottish Care in 2023, she spent 12 years in the voluntary sector working for a national dementia charity in a range of roles supporting People with dementia and Unpaid Carers to access services and, as part of a national policy team, to have their say in the shaping of local and national dementia initiatives.

**Lorna Kelly, National Strategic Lead for Primary Care, Health and Social Care Scotland**

Lorna joined Health and Social Care Scotland in April 2022 from NHS Greater Glasgow and Clyde where she was Interim Director of Primary Care. Lorna has worked in the NHS for over 25 years, and has a Masters in Healthcare Management. She worked for several years in England, in Commissioning and Acute Hospital management in Bristol and then as Head of Strategy and Planning at a Primary Care Trust in Birmingham. Since returning to Scotland, Lorna has held a variety of senior roles in policy, strategic planning and primary care as well as a secondment as Associate Director at Glasgow Centre for Population Health, and several years as professional advisor to the Scottish Government Primary Care team.

**Andrew Laird, Chief Executive and a Co-Founder of Mutual Ventures.**

Andrew is passionate about innovation and radical reform in public services – and then (critically) getting it implemented. His strength lies in being able to think strategically but then to also get his sleeves rolled up and working directly with front line teams. He has advised at a senior level across a huge range of public services including, adult and children’s social care, school support services, youth services and in the NHS. His particular expertise is in supporting public service leaders to make sense of the huge range of internal and external variables that affect their services. Alongside Prof. Donna Hall, Andrew has developed Mutual Venture’s Radical Place Leadership approach which supports areas to create the right enabling leadership to support more relational ways of working. He is also the host of the Radical Reformers podcast.

**Niamh Lennox-Chhugani, CEO International Foundation for Integrated Care (IFIC).**

Niamh has a PhD from Imperial College London in organisation change in healthcare and has been IFICs CEO since March 2021. She has over 30 years of experience in evidence-based transformation in healthcare internationally as a clinician, academic and consultant and has provided leadership to teams in the public sector, commercial businesses and non-profits. As a subject matter expert on integrated care as part of wider healthcare reform, she has spoken at conferences, on panels, written papers, contributed as part of international teams to health system reviews. Niamh has shared the International Foundation’s passion for integrated care from her early career as a clinician and all the way through her subsequent career as a leader, academic and advisor.

**Helen Lightfoot, Senior Practice Consultant,** [Connecting People & Community for Living Well](https://link.edgepilot.com/s/47690a1f/ZTn1gBRcjU6egXVGFNVqIQ?u=https://www.albertahealthservices.ca/scns/Page13526.aspx), Assisted Living Alberta

Helen’s background is in Social Work and Community Engagement in rural and urban settings. She was a frontline Home Care Case Manager for 20 years and subsequently held management and practice lead positions. Throughout her career she has recognized the important role community plays in supporting people’s wellbeing. Helen’s team works with rural multi-sector community teams to build and sustain the wellbeing of local underserved populations such as seniors impacted by dementia, and others who may benefit from enhanced support within their community.

**Roseann Logan, Link Programme Worker Lead, Health and Social Care Alliance (Scotland)**

As a member of the ALLIANCE’s senior management team, Roseann aims to ensure the organisation sustains and strengthens its position of influence and achieves its vision of a Scotland where everyone has a strong voice and enjoys their right to live well. Her responsibilities include leading and managing the Links Worker Programmes (LWP’s), ensuring alignment across all aspects of the ALLIANCE’s activity; contributing to innovation in Social Prescribing and Links Working in Scotland; and managing relationships with stakeholders across the health and social care agenda in Scotland to enhance and sustain connections between organisations at local and national levels.

**Fiona Lyne, Director of Communications, International Foundation for Integrated Care**

Fiona is responsible for developing the overall brand, marketing and communication strategy for the Foundation. Fiona has worked in public policy communications since 2003. From her role as a community stakeholder engagement manager in North Dublin she went on to hold various project co-ordination and communication roles in both the public and private sector including periods with NHS North West London and the Royal Society of Arts. In 2010 she joined the King’s Fund, an internationally renowned healthcare policy think tank, as Head of Events and in subsequent years was responsible for moving the Fund into a leading position in the healthcare conference market. She has a BA in Politics and Economics, an MA in Community Development and Stakeholder Engagement and a Diploma in Management from the Dublin Business School.

**Dr Marianne McCallum, GP and Clinical Academic Fellow,** **Department of General Practice and Primary Care, University of Glasgow**

A qualified GP, Marianne has completed an NHS Education for Scotland Health Inequality Fellowship and Masters in Primary Care. As a Clinical Academic Fellow she continues to practice as a GP, working predominantly in practices that serve populations experiencing high levels of socioeconomic deprivation, including the Glasgow Homeless Service. She sits on the Steering Group for the Deep End Scotland group, which represents GPs working in the most socio-economically deprived practices in Scotland. She is interested in how Primary Care can reduce health inequalities (particularly in the context of multimorbidity) and exploring engaging local communities to design potential solutions.

**Billy McClean, Chief Officer, Renfrewshire HSCP**

A clinical leader and manager with considerable cross sector experience, Billy is passionate about working with partners to deliver the best health and wellbeing outcomes possible for everyone, especially for those communities in most need. He had a career in Physiotherapy before becoming Associate Director for AHPs in Ayrshire & Arran in 2012 then Head of Community Health and Care in South Ayrshire. A Board member of Ayrshire Sportsability and Trustee of Voluntary Health Scotland he is passionate about working with voluntary and third sector organisations to maximise their contribution to people's health and wellbeing in communities that need it most. He also works as a career and life coach helping people to work through big life and career decisions, enabling them to aspire to be their best, commit to action and succeed in achieving their goals.

**Alison McGrory, Associate Director for Public Health, Argyll and Bute HSCP.**

Alison joined the NHS in Argyll and Clyde in 1994, working first in learning and development and health and safety roles, before moving into public health in NHS Greater Glasgow and Clyde. In 2010 she took up the post of Health Improvement Principal in Argyll and Bute and in 2020 qualified as a Public Health Specialist with the UKPHR. As the Associate Public Health Director, Alison is accountable for the delivery of public health agendas, is principal adviser on all public health matters, has a leadership role spanning public health, health improvement and health protection and a vital professional role to protect and improve the health of the population.

**Rhiann McLean, Senior Strategic Improvement Coach, IMPACT, University of Stirling.**

Rhiann joined IMPACT because she was passionate about evidence-informed practice and co-production in 2023, and initially worked on a project about [Personal Assistant wellbeing in Scotland](https://impact.bham.ac.uk/our-projects/demonstrators/pa-health-wellbeing/). She started her career as a support worker before joining the world of research and evidence impact to improve outcomes for people who use Scotland’s health and social care services.

**Prof Robin Miller, University of Birmingham / IMPACT & Editor in Chief, International Journal of Integrated Care**

Robin is Professor of Collaborative Learning in Health and Social Care at the Univeristy of Birmingham and Co-Editor in Chief of the [**international journal of integrated care**](https://link.edgepilot.com/s/b8532887/GDXU2M829km9Ray4_5ArWw?u=https://www.ijic.org/). He has developed numerous leadership and management programmes including the [**strength-based leadership**](https://link.edgepilot.com/s/c1b02202/dMlsbpOyrUGEfO9TgiNF4A?u=https://www.scie.org.uk/training/strengths-based-approaches/leadership-programme) programme with the Social Care Institute for Excellence, recognised as an European exemplar of good practice. He is the UK Demonstrator Model lead for the [**IMPACT**](https://link.edgepilot.com/s/30b39204/uERa6_3oJk_D3W1XRmz6mA?u=https://more.bham.ac.uk/impact/) (IMProving Adult Care Together) Centre which uses evidence to address issues of strategic importance. Robin is the lead editor for the first international research handbook in social work and social care leadership. He instigated and continues to lead the U21 Community of Practice for Social Work with membership from seventeen research- intensive universities across the world.

**Katie Morris, Adult Social Care Local Improvement and Transformation Division, Directorate for Social Care and NCS Development, Scottish Government**

Katie is a strategic and operational senior leader with the ability to transform whole systems to deliver the best possible patient care. She leads the national Getting It Right For Everyone (GIRFE) programme, drawing on a sound understanding of healthcare across the whole system and applying skills in project and change management, service improvement, lean thinking, coaching and mentoring.

**Amanda Nally, Community Led Support Site Lead, National Development Team for Inclusion**

Amanda brings a wealth of experience across Health, Social care, Communities and Provider organisations to the Community Led Support programme. She supports areas across the UK to transform their thinking, processes and practice using a collaborative and values driven approach. Amanda applies meticulous attention to detail to support a strengths-based, person-centred approach in driving system-wide transformation. She can support individuals, teams and organisations to realise their full potential through coaching, training, support and independent facilitation.

**Helen Rainey, Lecturer, School of Health and Life Sciences, University of the West of Scotland & IFIC Senior Associate**

A registered nurse with over 20 years of experience within education, Helen is passionate about the role that education, at all levels, can play in supporting the delivery of integrated people centred services to enable the transformation required for a health and social care service fit for the 21st century. Helen has extensive experience in leading and teaching educational programmes and developed UWS Leading People-centred Integrated Care Masters programme. She supported IFIC Scotland in planning and delivery of the Transforming Together project with Sao Paulo State and is now collaborating with the University of Sao Paulo on a Transnational educational programme funded by the British Council.

**Sara Redmond, Chief Officer (Development), Health and Social Care Alliance (Scotland)**

Sara is responsible for leading and continuing to shape the vision and strategic direction of the organisation, and overseeing the ALLIANCE’s portfolio of programmes. Central to this is ensuring a strong voice for disabled people, people living with long term conditions and unpaid carers and opportunity to influence change based on their lived experiences. Sara’s works closely with ALLIANCE members, developing innovative partnerships that show how change can be achieved, and promoting the role of the third sector as a key innovator and partner in realising Scotland’s national health and wellbeing outcomes.

**Margaret Reid Arbuckle, Director of Development, Health and Social Care Alliance (Scotland)**

Margaret began her career as a nurse in Glasgow and has since held senior positions in the NHS, independent and third sectors. Her current role in the ALLIANCE sees her overseeing a portfolio of activity including the Self Management programme and previously Scotland’s House of Care Programme. Her main areas of interest are self management of long term conditions, tackling health inequalities, outcomes focused approaches to service delivery, the role of lived experience in shaping and informing policy and service improvement, and championing the role of the third sector as a vital strategic and delivery partner.

# **Mike Richardson, Development and Impact Lead Community Led Support, National Development Team for Inclusion**

As Programme, Project and ICT Manager for over 17 years within Local Authorities Mike has delivered multiple business change projects locally and nationally, including National ICT Projects in Youth Justice, the delivery of data, analysis and supporting ICT systems for the Troubled Families Programme and, most recently, Community Led Support. Using data he supports leaders and managers to understand costs, realise benefits and achieve organisational goals that drive excellent service design and delivery for people at the heart of care and support. Mike is a community volunteer and Scout Leader. Mike graduated from the Open University with degrees in System Thinking & Practice and later with a qualifying degree in Law. He is continuing his education in Behavioural Economics and Systems Modelling.

**Lisa Riley, Vice President of Strategy and Sales, Vital Hub UK.**

Lisa, a registered nurse, started her career in the acute sector then worked in community care, before moving on to the national Emergency Care Intensive Support Team (ECIST). Lisa has supported some of the most challenged urgent and emergency care systems in England, driving the delivery of patient flow enhancements that lead to safer, faster and improved care for patients. Lisa became synonymous with Discharge to Assess pathways and the creator of the nationally recognised Medway Home First Model. She has worked closely with front line teams, senior managers, and executive boards to reduce variation in care delivery, in order to increase system resilience.

**Kerry Ritchie, Programme Manager – Lived Experience, Integration and Engagement Hub The Health and Social Care Alliance (Scotland)**

Kerry is an experienced Programme Manager whose work contributes to the ALLIANCE’s vision for a Scotland where people of all ages who are disabled or living with long term conditions, and unpaid carers, have a strong voice and enjoy their right to live well, as equal and active citizens, free from discrimination, with support and services that put them at the centre. Kerry’s interests include co-production, meaningful engagement of people with lived experience and person centred care.

**Katharine Ross, Senior Health and Social Care Integration Lead, NHS National Services Scotland**

Katharine brings extensive experience in national and local health and social care strategic development as well as operational management of care services having been Director of her own care at home organisation from 2005 – 2012 then National Workforce Lead for Scottish Care 2014 – 2019. She is passionate about transforming service delivery and consistently champions co-production and participation to support organisations and individuals manage complex change programmes across the health and social care sectors. She has a particular interest in inequalities and workforce development. Katharine is a member of the Health Foundation Q Community and a Chartered Member of the Institute of Personnel and Development.

**No. SC200011**

**Fraser Smith, Scottish Care Policy Lead (Ethical Commissioning)**

Fraser has been with Scottish Care since October 2023, working as their dedicated Policy Lead for Ethical Commissioning and Procurement and overseeing Scottish Care’s research projects.

**Isabelle Van Vreckem, Policy Advisor Department of Care, Flemish Government**

Isabelle has a master in applied economics and has worked in welfare and health policy, first in the Brussels-Capital Region and, since 2009, for the Flemish government. She is a generalist with an interest in long-term wellbeing and health policy and the synergies with other domains such as housing, work, the socio-cultural sector, etc. In recent years, she has been policy coordinator for Caring Neighbourhoods, among other things. She is a member of the steering group for the integrated care programme in Flanders and will coordinate the sub-programme for integrated care in the neighbourhood in the coming years.

**Paul Vinters, Senior Urgent Emergency Care Operations Manager, NHS England Integrated Urgent and Emergency Care team.**

Paul is a seasoned healthcare leader with 18 years of NHS experience including general management and clinical paramedic roles. Since 2011, he has held senior operational leadership roles across urgent and emergency care, delivering high-impact programmes at pace. His ability to lead cross-functional teams under pressure and maintain clarity amidst complexity has driven improvements in operational performance, efficiency, and patient safety. Paul's portfolio includes oversight of multiple regional and national datasets—such as ECDS (Emergency Care Data Set), ADS (Ambulance Data Set), and OPEL (Operational Pressures Escalation Levels)—which he uses to support real-time operational decision-making and inform strategic planning. Renowned for his data-driven leadership, Paul has led successful initiatives integrating data from multiple Trusts, improving reporting, reducing variation, and supporting equitable access.

**Phil White, South Ayrshire HSCP**

Phil is semi-retired but still involved with supporting work on ageing and frailty in South Ayrshire. He previously worked in a range of health and care contexts including children's services, health improvement, community planning and Reshaping Care for Older People. Phil is currently chairing a Scottish network group seeking to increase Age Friendly Community work and raise the profile of work on healthy ageing more generally.

**Professor Margaret Whoriskey, Professor of Practice, Digital Health & Care Innovation Centre (DHI)**

Margaret led Scotland’s national programme to drive adoption of technology to transform health and social care and collaborates actively at a European / International level. She believes in the power of working across sectors to achieve common aims and energetically engages with organisations, professional groups, users, carers and communities. She has championed mental health and learning disability issues throughout her career and has worked as a clinician for many years prior to Scottish Government roles as head of Technology enabled care and former director of the Joint Improvement Team. Margaret is also a non-executive Director with Enable Scotland and Hanover Housing Association.